Readers Ask ${ m HELP!}$

Insurance Setup OK

Q. Today we received a notice to pay another \$20 on our homeowners insurance plan due to a recent policy change. We had not requested any changes, so I called our independent insurance agent who handled the policy. He said the insurance company added these changes and we have to accept them whether we want to or not. What we can't understand is now that we have paid for one year in advance, why should we have to pay more on the current premium? Also, how can the company do this without having us sign for the additional coverage?

Can you HELP! us.

—ALAN GINGHER, SPRINGWATER

A. An agent for the company explained to you and to the independent insurance agent that the increase was recommended and not mandatory. You now say you are satisfied with the explanation and the company.

Ranger Rick Home

Q. I've tried for four months without success to locate Ranger Rick and would now like to enlist HELP!'s aid in the search. Ranger Rick, a National Wildlife Federation magazine, regularly visited my grandson's home until last summer. At that time, my grandson's family moved from Ohio to Maryland. Although a change of address and a subsequent subscription renewal have been sent, Rick has just never found his way to the new address. My daughter-in-law spoke to one of Rick's superiors who assured her that the situation would be corrected. My letters to Rick's boss have gone unheeded. Can HELP! cut through the dense

delay and bring Rick back home?
—HAROLD A. BENHAM, PENFIELD

A. Ranger Rick is alive and well and is again making the monthly jaunt to your grandson's home. Rick has also presented your grandson with a copy of his insignia.

Error Cleared Up

Q. My new refrigerator was damaged when it was delivered. The dealer said he would allow me \$10 for the damages. To date, my time-pay account has not been credited. I've called the store to remind the dealer about it, but everytime I receive a new bill I find that nothing has been done. Can you HELP! correct my account?

-V. R., ROCHESTER

A. The error was actually a misunderstanding, which has now been cleared up. The \$10 was discounted from the purchase price before the financing was entered into the time-pay account.

Refund on Chair

Q. I ordered a chair from a local furniture store. After three weeks I told them I did not want it, but that I did want my \$5 deposit refunded. There was no delivery date on the chair, as I said I would advise them when I wanted it delivered. Since I asked for the refund, the manager refuses to speak to me on the phone anymore, the salesman says it is the credit department's decision and the manager's secretary has promised to send it. After all that, I still don't have the refund. Could you do something about this?

-M. N., RUSH

A. HELP! contacted the store's customer relations man who HELP!ed resolve the problem and obtain your refund.

Firm Returns Deposit

Q. I signed a contract for cookware from International Enterprises, Inc. of Saddle Brook, N.J. I gave their saleswoman a five dollar downpayment. The contract stated that I had two days in which to cancel the order. The following day, I called the saleslady and requested cancella-tion. She said she had already sent the order to the company and she refused to refund my money. I wrote a cancellation letter to the company on the same day, but they have not replied. Besides cancelling within the allowed time, I am a minor and had no co-signer on the contract, so I don't feel that they should withhold my deposit.
Can you HELP!?
—MARILYN ANN HUFF, ROCHESTER

A. International Enterprises immediately contacted the saleslady and she promptly returned the deposit.

HELP! is a public service column that attempts to solve problems after readers' efforts have failed. Letters MUST be signed with name, address and phone number of reader, though use of initials may be requested. Send problems and questions to: HELP!, Democrat and Chronicle, 35 Exchange St., Rochester, N.Y. 14614. Any supporting documents sent with letters MUST BE COPIES of the original documents. HELP! cannot accept phone calls, personal interview or return materials.



D&C Photo by Len Maxwell

Police, youth scuffle during Charlotte disturbance.

Most High Schools Closed After Strife

All but one of the city's high schools closed early yesterday after racial fighting broke out at Charlotte High School.

Minor disturbances were reported at two other high schools in the morning and at elementary schools throughout the day.

A 15-year-old boy was hospitalized with a head cut as a result of the melee at Charlotte and vandals smashed windshields on four faculty cars at Madison High School.

A spokesman for the school district cited "greater exhuberance than usual" on the last day of school as the reason for closing early.

Eugene F. Conant, assistant superintendent for administration, said the disturbance at Charlotte was not the main reason for the closings.

"We had calls from other schools saying that the exuberance this year. . . was greater than usual, and they thought it might be wise to close early." Conant said.

Charlotte was closed at 8:30 a.m., about 10 minutes after fighting broke out between black and white students in a third-floor hallway. The students threw eggs and stones.

Principal Ronald Heidenreich said the trouble "must have been planned" because "people just don't bring eggs

As the school emptied, groups of black and white students faced each other across Lake Avenue with police in

the middle. Initially, there were about 60 blacks gathered in front of the high school and about 100 whites across the street. But as others arrived, the crowd

swelled to about 1,000. Some youths brandished tree limbs, tire irons and leather belts. Another had a

baseball bat. They yelled racial epithets at each other and at one point pélied each other with rocks and bottles.

School authorities identified the injured youth 'as John (Larry) Rowe of 122 Sheraton Drive, Greece. He suffered a cut over his left eye that re-



John Franco was named School Superintendent last night. . . . But his appointment almost was forgotten. Story, 3B.

quired 16 stitches and was admited to Rochester General Hospital in "satisfactory" condition.

stand-off between The blacks and whites went on almost two hours. It ended about 10:20 when most of the

black youths boarded buses that took them out of the area. Yesterday was the third time this year that Charlotte closed early because of racial tensions. The school closed

Please turn to 3B

City, County Due Youth Aid Of \$250,915

Monroe County will receive \$250,915 for summer youth recreation programs as soon as Gov. Rockefeller signs into law a bill which will restore \$3.5 million in state aid for such programs.

Of the quarter-million dollars, the city will get \$87,728 which Mayor Stephen May said will prevent curtailment in such programs as those at the Clinton Avenue North Recreation Center.

May yesterday also was informed that Rochester has been awarded a \$53,000 grant by the Manpower Administration of the U.S. Labor Department for summer youth recreation programs.

Just last week Rochester was awarded a federal grant of \$1,180,005 from Safe Streets Act funds for youth services program.

The grant was the largest of its type ever made in the state and will allow the city to embark on its largest and most ambitious youth program in its history, May said.

Announcement of the new aid yesterday prompted May to add that "this gives us additional resources to establish more firmly our biggest and best summer program."

Last year the city received \$48,000 from the Manpower Administration for a summer program. The money was awarded to Action for a Better Community with a requirement that funds be used in a program run by a city agency.

The \$48,000 was spent on a summer program for innercity youths 8 to 14, the mayor

He said this year's \$53,000 grant was awarded sooner than last year's \$48,000. He

said it was not yet clear how it is to be spent and what the guidelines will be.

The restoration of budget for summer recreation funds cuts by the state legislature will affect programs in towns throughout the county. Much of it will go for staffs for town

recreation programs, espe-

cially at playgrounds. May said "we will be making some internal judgments" about use of the \$87,728 expected state aid.

The mayor said the aid would prevent cutbacks in many programs.

City to Get Job Center For Youths

A residential job training center for area youths will open in Rochester within two weeks, the U.S. Labor Department said

A \$308,300 contract has been awarded to a New York City corporation to operate a Jobs Corps Center for 30 poor youths aged 16 to 21 in a converted nursing home at 96 Chili Ave.

The two-year contract was awarded to the United States Research and Development Corp. The first trainees will begin the six-month program at the

The program is designed for low-income youths who are not

in school and who lack job skills. Trainees for the program are being recruited by the state Department of Labor's Division of Employment and other In addition to job training, the center's residents will be

tutored in basic academic subjects and will get family counseling and health services. Trainees will receive clothing and a monthly \$80 allowance,

\$50 of which will be set aside until they leave the training center.

While the average program lasts six months, trainees are eligible to remain at the center for up to two years.

A 10-man staff will direct the center's program.

Blind Deaf Mute Slain, Husband Is Wounded

By THOM AKEMAN A blind deaf-mute was stabbed to death in her bed

yesterday afternoon. The woman's husband, Car-

rol L. Merklinger, 72, also a deaf mute, was being treated for abdominal stab wounds in the intensive care unit at St. Mary's Hospital early this

The woman, Mrs. Norma Merklinger, 64, of 85 Sutorius Drive, Greece, was stabbed once in the heart, authorities said. She was found dead in her

bed about 2:40 p.m. by a niece who has been helping the childless couple.

Her husband lay beside her,

side the bed. On a nearby dresser, police said, a note said, "Cremate

both of us."

police said. A bloody butcher

knife was on a nightstand be-

Deaf since birth, according to a family member, Merklinger suffered a slight stroke about two weeks ago that blinded him in one eye.

Mrs. Merklinger became a deaf mute after a childhood disease, a family member said. She was blinded by another disease about 16 years ago, shortly before the Merklingers moved into the thennew ranch house on Sutorius

Although forced to stay in her own soundless, sightless world, neighbors said, she maintained "one of the bestlooking" flower gardens in the neighborhood in her back vard. She had crawled through the plants to feel and pull the

Green Light for Alterations Citizens who live near the intersection

By JOHN G. MAGUIRE

The city's Bureau of Traffic Engineering yesterday decided to raise a low curb and speed up the painting of crosswalks and stop lines at Browncroft Boulevard and Merchants Road, an intersection criticized by area residents. The city hopes the new curb will reduce

the chance of children being struck by cars, which now roll over the low curb. Crosswalks and stop lines may make traffic at the intersection more orderly, officials said.

Engineer William A. Baumgarten recommended the changes after he spent an hour at the intersection yesterday. He said the

recommendation has been accepted but that he does not know when the changes will be

Baumgarten drove through the intersection about a dozen times in a special truck to measure the speed at which vehicles can safely make the turn from Browncroft onto Merchants Road.

He found that a car could make the turn at 25 miles per hour, within the bureau's specifications for safe turns.

But when a reporter invited him to stand on the curb while traffic took the turn at 25, he declined.

"I'm not an idiot," he said.

have asked the city to remove traffic lights there because they feel the lights have increased traffic and made the intersection more dangerous for the school children who cross it to reach School 46 at 250 Newcastle

Mrs. Portia Chandler of 205 Browncroft Blvd., who has criticized the traffic lights, said yesterday she has received replies from several officials saying they will study the "Children are afraid to cross with the

light, so they don't use it" and cross whenever they wish, Mrs. Chandler said yester-

Her house was spotless, neighbors said. Dusting was one of the few activities her handicaps allowed.

'I Flew the Emergency Vials of Serum'

and Chronicle reporter, has been a City yesterday afternoon. pilot 10 years. He learned to fly while attending the University of Manchester in his native England, This is the story of his first emergency medical masion).

Three small vials of an experimental drug developed at the University of Rochester School of Medicine might save a man's life in Prague, Czechoslovakia, later today.

Bill Standing, chief pilot at Hylan School of Aeronautics, and I were asked to fly the life-saving drug from Rochester

The mission was in answer to a plea from the Katedra Organix Chemical Institute in Prague.

Dr. Thomas W. Clarkson, associate professor of pharmacology and toxicology at the University of Rochester, received a letter asking for samples of an experimental drug he developed to treat di-methl mercury poisoning.

A researcher at the Prague insitiute is suffering from acute poisoning, the letter to Dr.Clarkson said.

"We beg you for the information, if any

(Roger Lawrence, a Democrat to John F. Kennedy Airport in New York remedy is known in cases of poisoning by di-methyl mercury.

"If the answer is yes, we beg you for the granting of a sample since the poisoning of our colleague is very serious. We beg you for the answer as soon as

possible," wrote Dr. O. Cervinka, of the Prague institutue.

By the time I arrived at Rochester-Monroe County Airport, Bill Standing had us cleared for a special air evacuation mission. The Federal Aviation Agency cleared us with a direct route to JFK.

We took off at 5:30 p.m. in a single engine, four seater Piper Cherokee. It was flying on instruments all the way

down to JFK, over the clouds at 9,500

We arrived at JFK a few minutes after 8, then rushed our package to Pan American. The plane was to leave at 9. The flight will deliver the drug in London, where it will be picked up by British European Airways. The drug will arrive in Prague at 2:30 p.m., our time.

It is a small container. There are only three vials of what Dr. Clarkson calls "N-Acetyl DI Penicillamine." In all, there are only 11 grams on their way to

The man who wrote "we beg you" in behalf of a friend will be waiting in Prague this afternoon.



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Schools Appoint John Franco... Barely

sixth superintendent since 1910, Dr. John M. Franco, almost didn't receive his long-awaited appointment last night.

After listening to 30 speakers and reading three pages of resolutions, City Board of Education president David R. Branch almost forgot to introduce the resolution about Franco's appointment.

As Branch was about to adjourn the meeting at 11 p.m., Thomas R. Frey, Wyoma Best

Dorothy B. Phillips, who then whispered to Branch about the resolution.

"It must be the hour," Branch explained after three hours in the warm gymnasium at Fred ick Douglass Junior High Se ol. Franco, in a 3 to 2 vote, fi-

nally received his six-year \$36,000-a-year appointment. The three board Democrats,

This represents a \$165 cut

"Don't let this make you ill.

The board hasn't allowed for

that. They've decided to take

back 50 per cent of their con-

tribution to your annual health

insurance premium. This

means an additional \$180 bur-

den for a Rochester teacher

with a family of four," Glos-

The RTA has lowered its

Glossner told the teachers

that a crisis committee of two

teachers has been formed to

serve as a liason between the

negotiation team and the

teachers during the summer.

negotiations during the sum-

mer but members complained

last night that they expected

of the New York State Teach-

ers Association (NYSTA), said

the state association would throw its full support behind

Emanuel Kafka, president

little to be accomplished.

The RTA plans to continue

sner said.

proposal to \$8,800.

for teachers on step 5 of the

cuts for other brackets.

"After a nationwide search, we found a man here with the qualities we wanted," Frey

Franco, who earned about \$23,000 as administrative director for elementary education until Jan. 18 when he was named acting superintendent, was chosen from 100 candi-

board Republicans,

of-town candidate.

The board listened to 20 persons speak against school reorgaization plans and also heard six persons ask for restoration of the \$19,000 that had been cut from the guided observation program.

its 33rd year, mothers and

tend school together.

Many parents asked the

· Appointed Santo L. Patti to the \$18,964 position of principal of Charlotte Junior High School. Patti, the architect of the secondary school reorgani-

a secondary school, becomes a junior high in September because of the reorganization

· Named Roy E. Van Delinder Jr. acting principal of Jefferson High School at \$17,727. Van Delinder, vice principal at Jefferson, replaces Norman J. Morreale, who is taking a one-year sabbatical leave.

· Named Lewis M. Marks Jr. to the \$15,241 position of

project director of the senior high school without walls. Marks will direct the new school, which will conduct classes in community buildings rather than in the normal

classroom setting. · Appointed Mrs. Leita G. Findlay to the \$19,553 position of principal of School 35. Mrs. Findlay, principal at School 31, replaces Mrs. Dorothy S.

Voss, who is retiring. · Named Richard J. Louck

who will earn \$16,770 has been acting principal at School 6.

· Appointed Mrs. Kristin Hondorf as School 50 principal to replace Michael A. Chirco, we who has been named School 9 principal.

· Appointed Joseph Marenda to the \$20,109 position of principal of School 2. Cedric Lambert, now School 2 principal, is taking a one-year leave of absence.

Teachers Hint

About 1,500 of the city's 2,500 classroom teachers and administrators last night rejected the City Board of Education's current salary offer and hinted that they might strike in September if there isn't a contract by then,

Led by David Glossner, president of the Rochester Teachers Association, the teachers expressed noisy dissatisfaction with the board's \$7,650 starting salary offer. During a 45-minute rally at East High School called by the

RTA, the teachers were asked to sign a petition demanding that the board "begin serious collective bargaining which recognizes the challenges of urban teaching and the pro- present contract and similar fessional worth of the city's teachers "

Glossner received a fiveminute standing ovation after he told the audience that the plan of action contained this provision:

"We agree to convene again on Labor Day, Sept. 6 at 7:30 p.m. At that time and place RTA members will ratify a negotiated contract or vote to take other appropriate actions."

RTA spokesmen said later that they couldn't ask any teacher to start classes in the fall without a contract.

Contract negotiations between the board's team and the RTA began Jan. 18. Then the teachers asked for a \$10,500 starting salary and a 40-per cent across-the-board raise.

Not until June 4 did the board's team make its first offer, that of a \$7,650 starting pay and a 5 per cent acrossthe-board hike.

Mrs. Phillips and Gordon J.

The City School District's Franco nudged board member and Branch, voted for Franco. DeHond, voted against Fran- their pre-school children at- begins in July. Charlotte now co's appointment. Both earlier had said they would work with Franco but preferred an out-

In the program, which is in

board for help in cooling school violence. Yesterday all city high schools except one closed early because of strife. The board also:

zation and integration plan, At Sept. Strike SW221 Itte Cars with cute ittle figures.



SCHOOL STRIFE

From 1B

once in April and again last

The resulting lack of communication between the races has bred "a feeling of prejudice and fear among a sizeable number of whites," he said.

Madison and Monroe were the only other high schools incidents were re-Principals at both ported. schools said it was simply year-end "horesplay" with no racial overtones.

Students skipping classes threw water balloons at each other outside Monroe, and Theodore DeSoto, the principal, described it as "all fun." He said there were no fights.

Water balloons also were flying at Madison, but the ballooning was accompanied by "some wanton acts of vandalism." the principal, Henry M. Williams said.

The four windshields broken on faculty cars included his

Students also threw eggs and sprayed shaving cream on each other but there were no fights, Williams said.

Madison and West High School closed at 9:30 a.m., an hour after Charloote. All others wer closed by 10, except John Marshall High School which staved open until 11. and Jefferson High School, which closed at noon, the scheduled time. No trouble was reported at

West, but Ben Richardson, the principal, said he decided to close after hearing about Charlotte and Madison. Police reported minor inci-

dents involving thrown objects later in the day at No. 22 Scrool, 27 Zimbrich St., No. 33 School, 500 Webster Ave., and Holy Family School, 40 Lorenzo St

City elementary schools remained open all day and will be open as usual today, school officials said. Thursday is the last day of school for elementary students.

All high schools will also be open today, Conant said, as students begin final exams that continue through next



D&C Photo by John Metzger

Women dressed as witches demonstrated at Strong Memorial Hospital yesterday. Their literature said they put a curse on hospital administrators because of what they said are high prices for abortion and unfair pay for fe-male employes. Woman called herself Witch Hazel.

Pinto'1919* \$66**less than VW 113

The little carefree car, Ford's little Pinto is sized small, like the economy import, but it's bigger on value. And price is only the beginning. For example, Pinto calls for only half as many oil changes as VW. One-sixth the chassis lubes. So easy to service that you can do most routine maintenance yourself. And Pinto is bigger on performance. It has a 75-hp engine that has averaged over 25 mpg in simulated city/suburban driving. Sports-car type rack-and-pinion steering. Wider stance and lower silhouette.

Maverick'2175* \$176**less than Nova 2 door

The Simple Machine, Maverick's price makes it simpler to own than Nova. But that's not the only reason we call it the Simple Machine. Maverick's simple to drive and park because of its shorter wheelbase and smaller turning circle. Simple to service because it's been designed that way. And whether you choose the two door, four door or sporty Grabber, Six or V-8 power, you get all the simple virtues that make Maverick the most pop-

ular compact in America. FORD



*Ford's suggested retail price for Pinto and Maverick. However, the models shown are equipped with accent group (Pinto \$60; Maverick \$52) and white sidewall tires (\$29). Destination charges, dealer preparation charges (if any), state and local taxes are extra.

**Comparison based on manufacturers' suggested retail prices for closest comparable body styles of lowest priced models, comparably equipped.

FRED WALKER FORD, INC. 350 Monroe Ave., Rechester, N.Y.

KOERNER MOTORS, INC. 2500 W. Henriette Rd., Rochester

JUDGE MOTOR CORP. \$1 Lake Ave., Rochester, N.Y.

NAGLE FORD, INC. 2000 Monroe Ave., Rochester, N.Y.

1875 Ridge Rd. E., Rochester, N.Y.

RIDLEY FORD, INC.

VANDERSTYNE FORD, INC. 4543 Ridge Rd. West, Greece, N.Y.

755 Ridge Rd., Webster, N.Y. IN OTHER AREAS SEE YOUR LOCAL FORD DEALER